

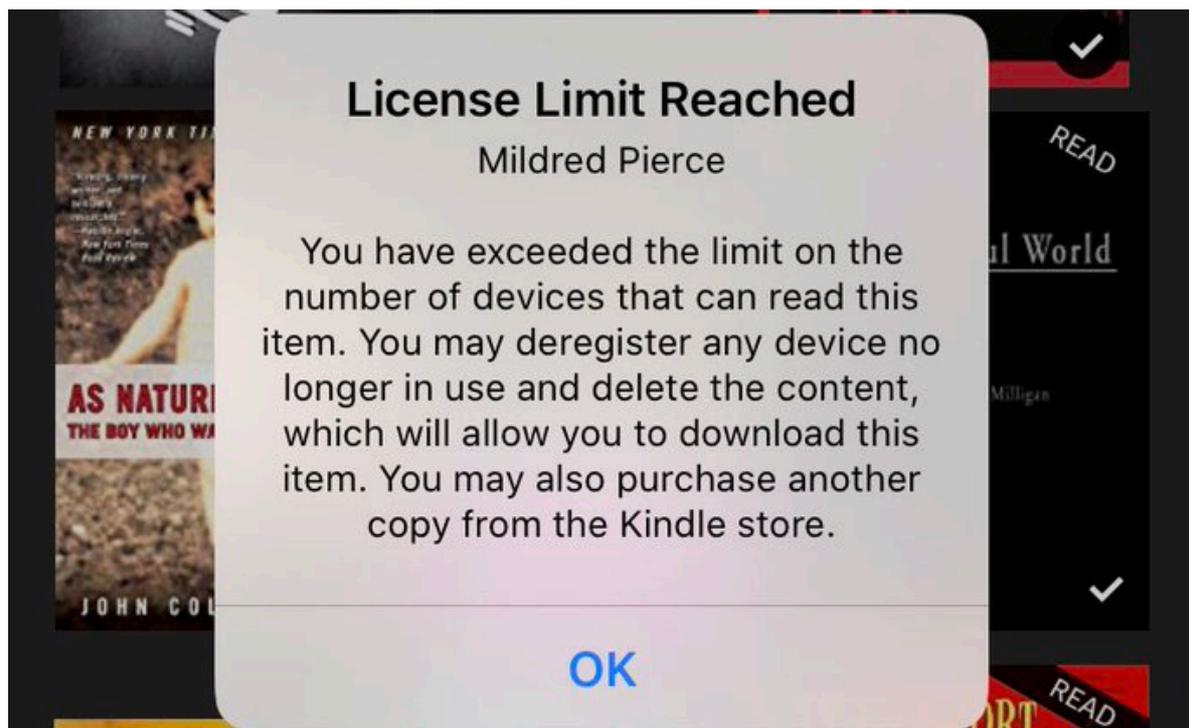


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Product details

Format: Kindle Edition

File Size: 1774 KB

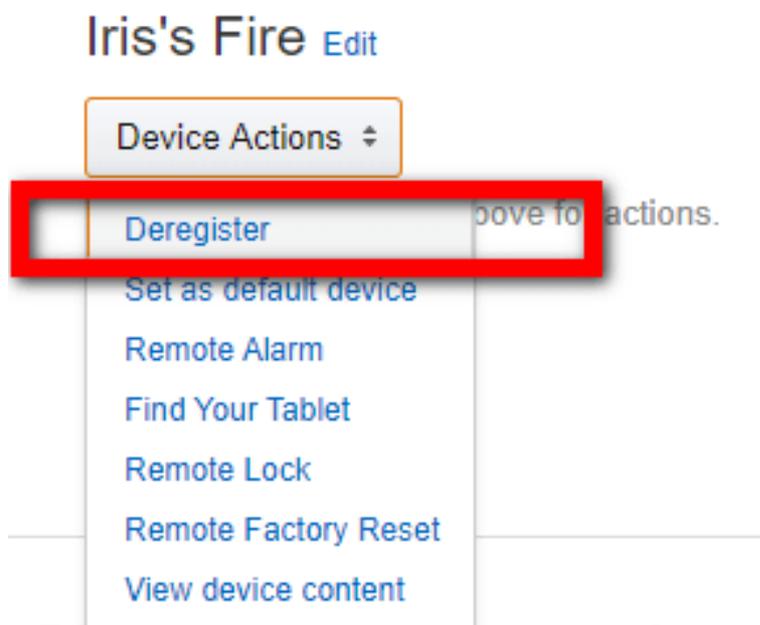
Print Length: 731 pages

Simultaneous Device Usage: Up to 4 simultaneous devices, per publisher limits

Publisher: Routledge; 1 edition (Feb. 24 2004)

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2. Simultaneous Device Usage: Up to 2 simultaneous devices, per publisher limits.

Product details

File Size: 58246 KB

Print Length: 798 pages

Simultaneous Device Usage: Up to 2 simultaneous devices, per publisher limits

Publisher: Pearson; 9 edition (May 23, 2019)

Publication Date: May 23, 2019

Solution:

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2. Meanwhile, please ensure the kindle book only be downloaded to limited kindle devices.

Case 3: General Solutions for Kindle Books not Downloading

Solution 1 Turn off and restart your kindle.

This is the most common tip but can help you fix most of your problem.

Solution 2 Check your wireless connection and ensure it works properly.

How to: Disconnect the wifi and reconnect it again. If it still doesn't work, you can disconnect the current wifi and connect to your mobile hotspot. If this can help you download the kindle books, that means there must be some problem with your wireless connection.

Low battery level may cause the poor internet connection. So please ensure the battery is charged sufficiently. Let's say charge your kindle when its battery is less than 25%.

Solution 3 Delete and Re-download.

1. If your kindle book or kindle app get stuck during the book downloading, you

can delete the book from your kindle app and try re-downloading it from your kindle cloud.

2. If the Kindle books keep sticking, then delete the kindle app and re-download it. Then try to download the kindle books again.

Solution 4 Let it alone and try to download the Kindle books about 1 or 2 hours later.

There must be some sort of server delivery error. I am getting the same problem. When I attempt to download books from the Cloud to my Device (iPhone 6+), the download fails at ~99.5%. I've tried multiple books, and all fail to download completely. I receive the "Tap to Retry" message again and again. It could be the server-side issue if your kindle book get stuck at "pending". This can be proved by the feedback from Amazon side: *we're facing the technical issue with our website and we've reported this to our technical team, and they're working on it. This issue will be fixed within 1-2 hours. I'm really sorry for the inconvenience caused to you. This issue will be fixed within 1-2 hours, once the issue fixed you will be able to download the book.*

Solution 5 De-register and register kindle/kindle app.

Deregister will clear all the data of your kindle/kindle app. This also can help you clear some unidentified issue.

Solution 6 Update your kindle firmware to the latest version.

The software error also can cause the kindle book not downloading issue.

Please check whether the firmware of your kindle device is outdated. If yes, please update it.

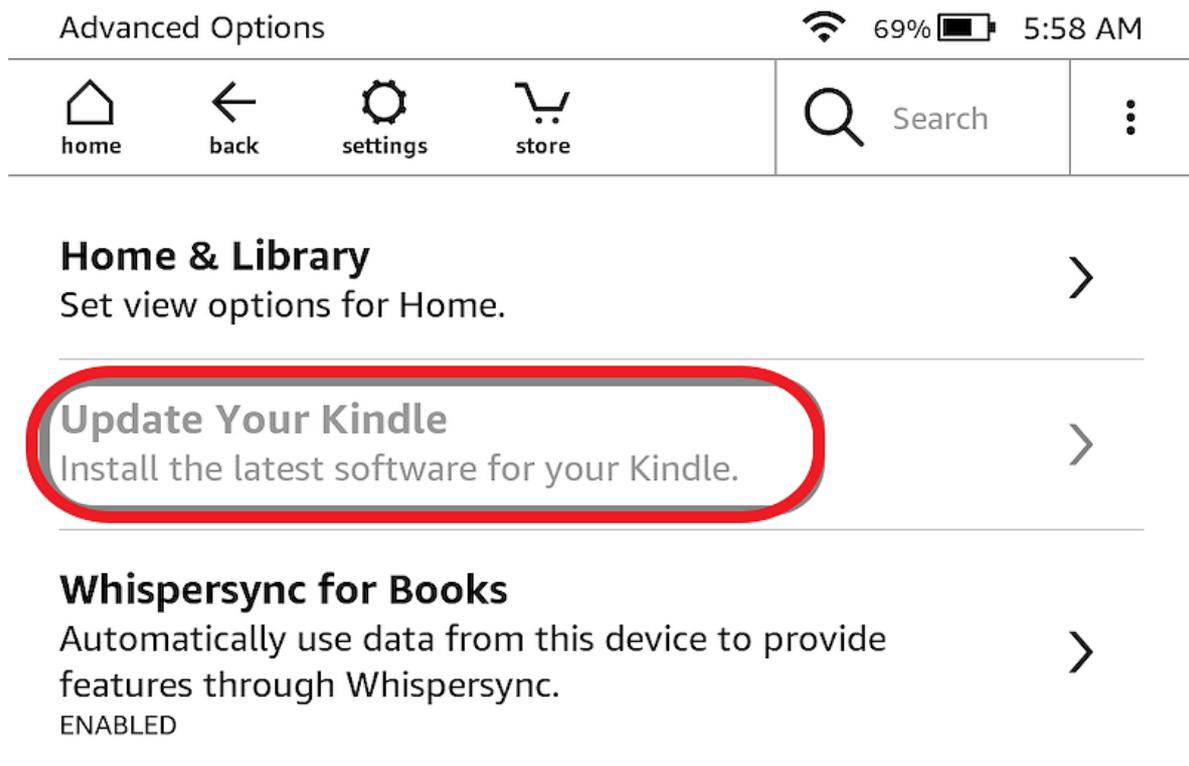
RE: Download Items Stuck As "Pending"

Well - that worked a treat!

Followed the instructions that Amazon emailed me (I've attached them at the end of this post if anyone's interested), updated my Kindle to v3.0.3. I switched my wireless router off to make sure I connected via 3G, switched wireless on, and, hey presto, it downloaded in a couple of seconds. I also got today's Independent via 3G as well - no problem.

Thanks for the hints and tips anyway...

How to: Go to the home page of your Kindle device>>Three dots>>Settings>>Device Options>>Advanced Options>>Update your kindle.



Solution 7 Check your digital orders.

1. Go to your [Digital Orders](#) and check if the issue book has been ordered successfully. If not, please purchase it again.
2. Meanwhile, you need to check the your 1-click payment are valid or not. Usually, the Amazon doesn't give the option to disable 1-click for kindle purchase, so the only thing you need to check is the credit card you tie to 1-click purchase is still working or not.

Solution 8 Deliver the kindle book to a specific kindle device or app.

Go to the [Manage Your Content and Devices](#) page at Amazon to find the ebook or app that won't download. The tick the box before the book, then click on "Deliver", select the device you want to deliver this book to in the pop-up window and then click on "Deliver". Then try to download this book again.

Solution 9 Hard reboot the kindle.

Now you may have tried everything mentioned above, like checking the wifi connection, re-download, de-register and register again, but still cannot download your kindle books. Here comes to the ultimate solution: **hard reboot your kindle.**

1. Hold down the power button for 20 seconds and then release it. Make sure you keep holding the button for 20 seconds even the screen goes black.
2. The screen should flicker. You'll see the Kindle splash screen and a fill-up bar. Just wait and your Kindle will come back to life. Please note: the fill-up bar is the sign that your kindle reboot successfully.
3. Then re-download your problematic kindle book. This time this book will be downloaded successfully.

Solution 10 If none of the above resolves your issue, contact [Amazon support](#) for assistance.

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